Nelly Ley



Cherish your jewellery

Some may notice discolouration occurring on jewellery pieces. You may not be aware that detergents used in your household, such as soaps or other cleaning products, perfumes, and hairsprays may be the reason. Metal elements of which the jewellery is made may react to these chemicals. For example, pearls may become matte or even peel.

The way you look after your jewellery is really important, and water is not a great friend of your jewellery.

Most of our pieces are very durable but, as you may have already experienced with other jewellery, with time it loses its shine.

Tap water or any other water in swimming places contains elements which may affect the look of your jewellery, particularly the shine and colour durability.

If you have purchased pieces with a natural pearl, this is even more applicable, as they are so delicate and sensitive to any outer conditions.

Therefore, we strongly recommend that you remove your jewellery before bathing or washing. Ideally, each piece should be kept separately, and rubbed up with a nice, soft cloth. Sealing it in a plastic pouch is a good idea if you are not going to use it for a long time. This prevents metal from oxidising and preserves the colour. There are many jewellery boxes on the market that are good storage alternatives. Some surfaces are especially vulnerable to wear and tear, such as rhodium plated surfaces or gold plated, gilded metal, or any satin or sandblasted finishes. We advise you to take extra care and avoid excess usage. Gold plating is a thin layer of gold on another metal. It is a great alternative to expensive solid gold pieces. Unfortunately, its thin coat can wear quickly, therefore, we recommend that the jewellery is treated as a fashion piece and not worn all the time. The PH of your skin, or any contact with water or perfume, will affect the plating. Please be aware that any plated jewellery cannot be returned if the plating comes off due to wear and tear - it is a natural process which will occur and is not the fault of the jewellery manufacturer.

To preserve the shine of your jewellery the best and the oldest recommended practice is to keep it free of dust. There are many products such as tissues or cloths for jewellery which are highly recommended to cherish your pieces. We do not recommend using the polishing pastes or liquids designed for home use. They can be too abrasive or can scratch the outer layer of your plated jewellery. It is advisable to bring the piece to a professional jeweller so he can do the cleaning in a safe way.

Light jewellery may be an attribute and cost effective alternative, but it has limitations. These pieces are much more fragile and vulnerable to impact; knocks may leave an irreparable mark.

Light and delicate chains can easily snap or lose shape if worn while asleep or folded too tightly. They can also break or crack if you pull too hard.

Precious stones and pearl can come off their settings if worn while doing housework. It is advisable to take any jewellery off when exercising too.

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Symbols

There are symbols used on our website to help you distinguish between pieces, and care for them accordingly.

This jewellery will require extra care when stored or used:

D delicate

VD very delicate, often hollow, jewellery with thin walls

RD rhodium plated delicate

This jewellery will be vulnerable to rubbing off its plating

R rhodium plated

G gold plated

DF diamond finish textured

PF patination finish

OX oxidised

SF satin finish

SB sandblasted

BRP black rhodium plated